

VOLUNTEER STEWARD

ROLE DESCRIPTION

Thank you for your interest in joining our volunteer community at Shakespeare's Globe. Our volunteer opportunity is open to everyone aged 18 or older from all backgrounds, and you don't need experience or knowledge of Shakespeare. This role description will help you decide if this is the right volunteer opportunity for you.

WHY VOLUNTEER?

Whether you want to make new friends, gain new skills, boost your CV, or simply experience the buzz of our unique theatres, we hope you will enjoy this exciting and valuable role.

THE ROLE.

To act as the public face of Shakespeare's Globe during our performances and events, ensuring that our visitors have a positive, enjoyable, and safe experience. Induction and full training are provided.

ARE YOU...

- Friendly and enthusiastic?
- Passionate about engaging with the public?
- Interested in theatre, live events, or the arts?
- A team player?
- Keen to support our cause to make Shakespeare accessible for all?
- Available to volunteer for evening and weekend shifts?

If so, we would love to hear from you! Read on to find out more about the role and how to apply.

COMMITMENT.

We are looking for volunteers who can contribute a minimum of 12 shifts across our Summer Season (April-October). Shifts last around 4 hours and take place across afternoons and evenings, Monday to Sunday. You can browse and book volunteer sessions flexibly using our online booking system. You can continue to volunteer during the Globe's Winter Season (November-April) once you have completed your Summer shift commitment.

WE VALUE OUR VOLUNTEERS.

As a volunteer you can:

- Claim travel expenses (up to £23.60 per day). A free meal will also be provided if you volunteer for two shifts on one day.
- Get free Yard tickets to selected performances.
- Get a Better Bankside Buzz Card offering discounts in the local area.
- Go to volunteer social events, celebrations and outings.
- Apply for internal Globe vacancies and get feedback on interviews.
- Enjoy discounts in our shop, cafe and restaurant.

'Volunteers are friendly and inclusive, enabling newcomers to find their feet and enjoy their time at The Globe'

Rahul, Volunteer Steward

KEY DUTIES.

- Assist staff in looking after our visitors to make sure they are safe and happy.
- Act as a good ambassador for Shakespeare's Globe, committing to our values of equality, diversity and anti-racism and supportiveness to others.
- Welcome and greet visitors, check tickets, and show visitors to their seats.
- Answer visitor enquiries and share information. Process card payments for cushions rentals and programmes from our cushion carts.
- Watch over audience members during shows.
- Assist staff in emergency evacuations of the site (full training will be given).

SHAKESPEARE'S GLOBE

Please complete our online application form on our website by **Monday 11 January 2027**: **www.shakespearesglobe.com/volunteer** or email **volunteer@shakespearesglobe.com** to receive an application form via email.

Questions about the role or want to find out more? Email us or call us on **020 7902 1531**

Scan to find out more.

WHAT HAPPENS AFTER YOU SUBMIT YOUR APPLICATION?

VOLUNTEER STEWARD Q&A SESSION

These will be held on site throughout January 2027 during weekdays, evenings, and weekends. Travel expenses will be reimbursed up to £23.60.

IF SUCCESSFUL, YOU JOIN THE TEAM!

GLOBE TRAINING SESSION

These will be held on site between February and April 2027 during weekdays, evenings, and weekends. Travel expenses will be reimbursed.

FIRST 3 SHIFTS WITH AN EXPERIENCED 'BUDDY' VOLUNTEER

Based on your availability in April–June 2027

COMPLETE A SHIFT COMMITMENT ACROSS THE SUMMER SEASON

We ask for a minimum commitment of 12 shifts, including Buddy shifts, across our Summer Season (April-October). Shifts last around 4 hours and take place across afternoons and evenings, Monday to Sunday.

OPTION TO CONTINUE VOLUNTEERING IN THE GLOBE THEATRE AND SAM WANAMAKER PLAYHOUSE DURING THE WINTER SEASON

November–April, and beyond!

'I used to think how lucky the volunteers were to be part of such a special place, and then it suddenly occurred to me that I could do that too'

Sue, Volunteer Steward



Shakespeare's Globe is unable to sponsor Tier 5–Charity Workers visas (i.e. volunteer visas) so we can only accept applications from those who have the right to work in the UK at this time. We regret that we are unable to offer a volunteering placement to everyone who applies.

If you have access requirements, please get in touch and we will be happy to tailor the application process and role to suit you.